



To take advantage of ValuePlus™ Programs or individual Laerdal Services, please call 1-877-LAERDAL (523-7325).



Technical Service and Support
Call: 1-877-LAERDAL (523-7325)
us-techsupport@laerdal.com
Hours of Operation:
Monday-Friday: 8am-8pm (Eastern)
Saturday: 10am-6pm (Eastern)

In Canada
Call: 1-888-LAERDAL (523-7325)
LCATechSupport@laerdal.com
Hours of Operation:
Monday-Friday: 8am-8pm (Eastern)
Saturday 10am-6pm (Eastern)

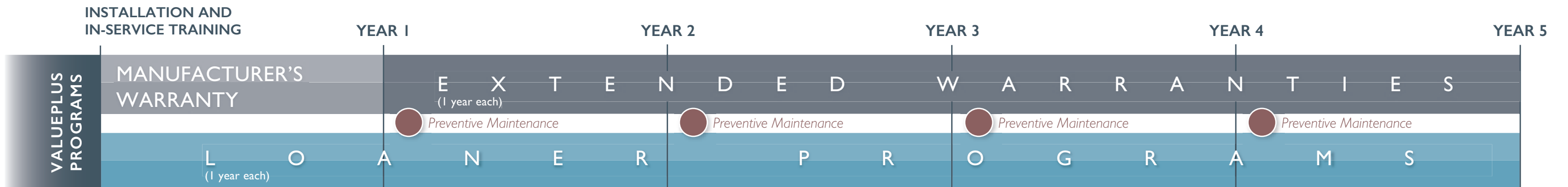
Laerdal Technical Services

ValuePlus™ Service Programs

Product performance directly impacts your training goals and objectives. Laerdal Technical Services provide the finest service and support for your program. For the ultimate in product protection and savings, the Laerdal ValuePlus™ Service Programs will maximize the value of your simulator.

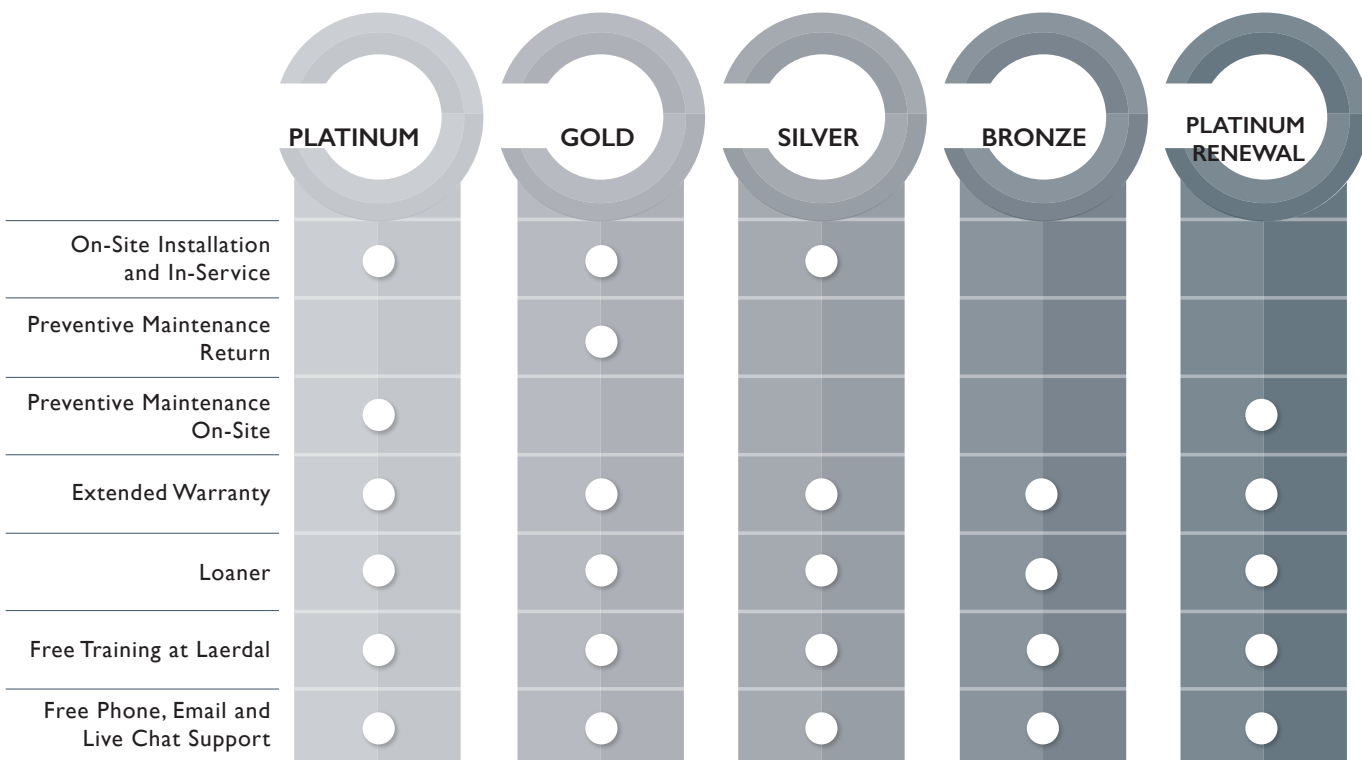
[Laerdal.com/ValuePlus](https://www.laerdal.com/ValuePlus)

LAERDAL SERVICES VALUEPLUS™



Simulators eligible for the ValuePlus™ program are:

SimMan® 3G, SimMan® 3G Trauma, SimMan® ALS, SimMan® Essential, SimMan® Essential Bleeding, SimMom®, SimJunior®, SimBaby™, SimNewB®, ALS Simulator, Nursing Anne Simulator



ValuePlus Programs are available in Two-Year through Eight-Year terms with significant savings at each level.

Plan Length	Package Discount
2	20%
3	30%
5+	40%

With a ValuePlus™ Service Program, you can be confident that your product support needs are met. And now, with the availability of the ValuePlus™ Platinum Renewal Program, you can continue to maximize the value of your simulator for up to eight additional years.

The investment in your simulation training program was made with the purchase of Laerdal solutions. Protect that investment with Laerdal Technical Services. Combine a ValuePlus Service Program with your new simulator to receive a package of services that could include an extended warranty, preventive maintenance, and loaner equipment. Take advantage of the unparalleled support from the Laerdal Technical Services Team.

On-Site Installation and In-Service Training

Get your simulation program off to a healthy start. Laerdal's Installation Service is designed to provide you with professional setup of your simulator and basic in-service operator training at your facility.

Preventive Maintenance

Like real patients, patient simulators need wellness checkups too. Preventive Maintenance programs are the simplest way to control costs with planned maintenance services. Available options: On-Site or Return to Laerdal Bench Service.

Extended Warranty

Laerdal's got you covered. An Extended Warranty continues the Laerdal standard manufacturer warranty coverage for your manikin or patient simulator.

Loaner

Keep your training program running. The Laerdal Loaner Program offers an effective way to minimize disruptions to your training and simulation schedule. When unexpected equipment downtime occurs, we will dispatch a loaner unit overnight to your facility for use while your equipment is being evaluated by Laerdal Technicians.

Free Training at Laerdal*

Explore the foundational functionalities of a variety of Laerdal Simulators at the Laerdal Innovation and Networking Center (LINC).

Free Phone, Email and Live Chat Support

Reliable troubleshooting and "how-to" assistance on Laerdal's full portfolio of solutions.

*Training is offered once per quarter in the Wappingers Falls, New York Office. Schedule subject to change. Contact your Laerdal Representative for information.